

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 03<sup>rd</sup> day of April '2024**

**C.G.No.151/2023-24/Tirupati Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. B. Nadhamuni Reddy, D.No. 13-18/1,  
Pathapeta, Chandragiri (M), Tirupati Dist.

Complainant

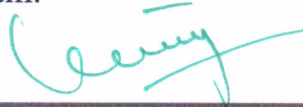
***AND***

1. Dy. Executive Engineer/O/Chandragiri
  2. Executive Engineer/O/Tirupati Rural
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted at Chandragiri on 04.03.2024 stating that one DTR in non-working condition and one electric pole are there in his land obstructing the way to his shed and he requested the respondents for shifting of the same but in vain.



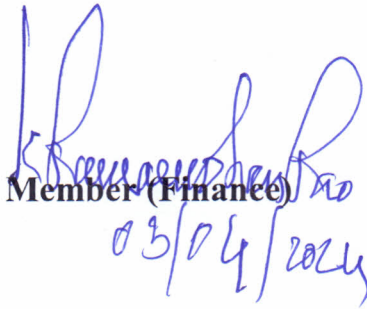
02. The said complaint was registered as C.G.No.151/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they asked the complainant to pay estimated shifting charges and as when the complainant pay the same, they will complete the work.
03. Complainant absent. Heard the respondents through video conferencing.
04. During the course of enquiry through video conferencing the respondents reported that they have shifted the DTR and electric pole as requested by the complainant and thereby redressed the grievance of the complainant. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing. However, when we contacted the complainant through phone, he admitted shifting of the DTR and electric pole as requested by him and admitted issuance of satisfaction letter by him. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.

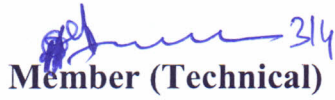


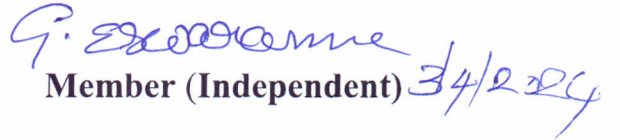
No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,  
Mahanadu Road, Vijayawada-08 in terms of Clause.13 of  
Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the  
date of receipt of this order and the prescribed format is available in the  
website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 03<sup>rd</sup> day of April'2024.

  
CHAIRPERSON

  
Member (Finance) 03/04/2024

  
Member (Technical)

  
Member (Independent) 3/4/2024

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

